

I HAVE BEEN AND STILL AM A T-MOBILE CUSTOMER. BACK IN DEC 2003 I CALLED AND WAS GIVEN A PROGRAM FOR NEW PHONES AND CREDITS ON THE PHONES AS I WAS SHOPPING PHONES ON LINE AND I WAS COMPARING SOME PHONES AND SERVICE FROM AT&T. T-MOBILE GAVE ME PHONES AND PROMISED FREE MONTHS OF SERVICE SO IT WOULD COMPARE TO THE PRICES OF AT&T AND AFTER I RECEIVED THE PHONES AND THEN I STARTED RECEIVING THE BILLS I WAS NOT GETTING WHAT I WAS PROMISED AND WHEN I CALLED I WAS TOLD THAT I WOULD NOT BE GETTING WHAT I WAS TOLD BY ONE OF THEIR OPERATORS AND HE MADE A MISTAKE WHEN HE OFFERED ME WHAT HE DID AND WAS TOLD IF I DID NOT PAY WHAT THEY NOW SAY I OWE THEM THAT THEY WOULD PUT IT TO COLLECTIONS AND RUIN MY CREDIT. PLEASE I NEED HELP AS THEY ARE TREATING ME THAT IF I SWITCH TO ANOTHER COMPANY THEY WILL CHARGE BACK ANY CREDITS THEY DID GIVE ME EVEN THOUGH THOSE CREDITS ARE NOT WHAT I WAS ORIGINALLY PROMISED